Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

## **Code Enforcement**

**100 Block of Flower:** Report and observations of large group of transients camping on private and public property at times blocking sidewalk access. **Persons contacted and made aware of complaints told not to block sidewalks, business owners notified.** 

2800 Block of Fairview: Continuing observations of male transient camping/hiding in alcove area on private property. Male has been asked to leave multiple times by property owners and refused. Property representative signed a citizen arrest and male arrested for trespassing and resisting arrest.

**1100 Block of Baker:** Report received of male transient entering a business with a knife. **Business did not report to PD, transient left business. No further information.** 

**1500 Block of Newport Blvd:** Report received of transient group camping behind businesses and mattress reported on roof of building. **Meeting set up with property owner to investigate.** 

**Delhi Flood Channel:** Reports and observations of encampments along banks of the flood channel. **County notified to clear area. On-going issue with encampments re-setting up after being cleared by the County.** 

2300 Block of Newport Blvd: Continuing reports of transients camping, urinating/defecting, and drug use on private business properties. Two male transients who are frequent campers on the properties were contacted and made aware of the complaints/issues. One male stated that one of the businesses gave permission to camp in driveway and a larger group (engaging in drug activity) had started to occupy the properties. PD aware and will monitor.

## **Outreach**

**New Client**: Outreach met with elderly, mentally ill client at a local coffee shop. Outreach offered resources and outreach intake hours to client, but client was uninterested in mental health resources and only requested housing assistance.

**New Client:** Outreach and OC Mental Health met with mentally ill non-resident. Client is originally from Michigan and has been on the streets for several months without her medication. A bus pass was provided to a mental health facility outside of Costa Mesa.

**New Client:** Outreach met with mentally ill daughter of another client who was recently released from jail and living in a recovery home. Client refused resources and assistance provided by the Outreach team.

**New Client**: A new client came in for Intake. He claims to have been in Costa Mesa for 5 years. Outreach is presently checking residency references. Client is interested in housing resources and has no form of income.

**New Client**: New clients from Los Angeles are interested in shelter resources and a reconnection to Wyoming.

**New Client**: Two young people arrived from Georgia and found that their potential living arrangements were no longer available. Clients requested a reconnection back to Georgia the next day. Clients successfully cleared criminal background check and were issued bus tickets through Trellis.

**Linkage Documentation:** Outreach re-assessed a client for housing eligibility due to his current poor living conditions. Client's score increased from a 9 to 12.

**Linkage Documentation**: A homeless non-resident from San Diego is interested in a reconnection to Maryland where he has friends and family. Outreach filled out a reconnection application with client. Client has been cleared through a criminal background check and his contact in Maryland confirmed that shelter would be provided for him.

**Linkage Documentation:** Public Health Nurse, Outreach, and notary representative from SOS met seriously ill homeless client at her hospital room to get paperwork notarized so she can receive a birth certificate. Obtaining identification will allow both Outreach and the Public Health Nurse to seek assisted living for this non-ambulatory patient.

**Linkage Documentation:** Outreach re-assessed client whose living arrangements have changed. Client scored higher as a result of re-assessment which will assist him in receiving permanent supportive housing.

**Linkage Job Connection:** Outreach provided felon friendly job resources to a client who has a criminal record. Client will follow up with job resources.

**Linkage Mental Health:** Outreach and OC Mental Health met with non-resident client at a local nonprofit organization. Client requested assistance for legal issues and medical issues. Mental Health linked him to a mental health clinic in Santa Ana and Outreach gave him contact information for a law firm in Santa Ana.

**Linkage Mental Health:** Outreach and OC Mental Health visited two hoarders that have to vacate their apartment. Mental Health connected clients to the Public Health Nurse and Adult Protective Services. Outreach made another appointment with the Department of Veterans Affairs for the couple. Outreach will follow up with clients.

**Linkage Social Services:** Client met with outreach worker regarding social services documentation. Client wished to apply for Medi-Cal and food stamps. Outreach contacted client's caseworker and directed client on the steps required for county resources.

**Linkage Medical:** Outreach linked client to medical services for medication management. Client was previously homeless and Outreach is still helping her stabilize her daily life to prevent her from losing her housing.

**Linkage Medical**: Client with a severe illness met with Outreach regarding medical and social services paperwork. Outreach connected client to Public Consulting Group which can fast track client's Social Security Application. She was also given information about alternate medical facilities which may be better able to handle her case.

**Linkage Medical:** Client met with Outreach to discuss difficulty of acquiring medical documentation from a doctor for general relief paperwork. Outreach provided client with reliable medical group which will assist him in linking with a doctor who can provide assessments and documentation.

**Linkage Medical:** Outreach met client at the Social Security Office for an appointment to sign up for public assistance benefits. At the appointment client complained about pain. Outreach advised client to seek medical attention. Client followed up on instructions and is now receiving medication for a serious illness.

**Linkage Social Security:** Client met with Outreach for assistance with Social Security benefits. Outreach provided client with a bus pass and encouraged client to visit the Social Security Office. Outreach also provided client with housing resources, but client refused any further assistance.

**Linkage Veteran Affairs:** Unemployed, chronically homeless, mentally ill, veteran client, met with Outreach seeking help. Outreach contacted Veteran Affairs in Santa Ana to set up an appointment for client.

**Linkage Room Rental:** Outreach provided chronically homeless client with multiple room rental information. Outreach will follow up with client.

**Linkage Other:** Veteran Affairs office is now providing outreach services weekly to homeless veterans in Costa Mesa. Outreach will begin coordinating with them on specific cases on days that they are visiting Costa Mesa.

**Other**: Outreach, with the assistance of Fresh Beginnings Ministries, helped a client who had been relocated out of the country sell his van. The money will be used to support him in his new home.

**Field Support**: Outreach and Park Ranger did street outreach and met with 4 clients out in the field, 2 of whom were chronically homeless and open to going into alcohol treatment programs.

**8/29/16** - **Park Maintenance:** On 8/29/16, Outreach collaborated with Orange County Parks; Orange County Park Rangers; and Costa Mesa Police Department Park Rangers to provide outreach services to homeless individuals living in Talbert Park. Outreach made contact with 16 clients. Resources have been provided to each of the clients.

**9/1/16** - **Park Maintenance:** Outreach collaborated with Orange County Outreach and Engagement to offer support services to clients currently living in Talbert Park. Outreach was stationed at the Costa Mesa City Jail to assist the clients who were booked for violations committed while living at Talbert Park. Outreach came in contact with 12 new clients and linked them to Mental Health services. Except for one service resistant client, all individuals were open and receptive to the services offered. Outreach made an appointment with 2 of the clients; one will be taken to the Veterans Affairs office in Santa Ana, and the other will receive a housing assessment. Remaining clients have been asked to come to the office to meet with the Outreach Team to discuss other supportive services that could be provided to help end their homelessness.

**Community Impact Team**: Local church presented program with large donation to purchase new van to transport workers to work sites.

## **Network for Homeless Solutions**

City staff and two City Council Members met with residents in West Bluff neighborhood above Talbert Park. Discussed immediate and long-term strategies to address camping in Talbert Park and associated problems in the surrounding area. Concerted effort will be on regular enforcement by OCSD and CMPD and vegetation management which will clear non-native and invasive plants that will minimize hiding places. Approval obtained by OC Parks from Coastal Commission to conduct maintenance clearing, but thorough clearing will require further approval.

Enforcement action by CMPD, OCSD, and OC Parks last week netted 20 arrests for warrants and other violations in Talbert Park. Several loads of property were also removed by OC Parks.

Enjoy your weekend!